

The annual report of the Quality Assurance Service evaluation results is used to assess university teaching / learning, research activities and organizational level.

The University Quality Assurance Service analyzes the results obtained and elaborates relevant recommendations. The recommendations of the Quality Assurance Service will be submitted to the relevant structural unit (faculty) for response. The final report will be reviewed by the Faculty Councils for further response.

Majority of the recommendations provided by the Quality Assurance Service are demonstrated in the activities of the University in various directions:

The University Strategic Plan and Action Plan have been revised and updated to take into account the results of the Quality Assurance Service evaluation and the requirements of the new authorization standards (Strategic Action Plan and Action Plan, approved in 2017).

A special training course was conducted for academic staff on teaching and assessment strategies and the recent challenges of doctoral education.

For the purpose of internationalization of the doctoral programs, agreements were signed with foreign educational institutions and centers.

Constantly updating the library book fund and increasing the access to scientific databases.

Rapid response from the administration to the information about the weaknesses identified as a result of the student survey.

Various recommendations have been made and continue to be made by academic staff and monitoring has been responded to.

The academic staff has developed and continues to elaborate the various recommendations and provides response monitoring.